

CERTIFICATE



**Uluslararası
Belgelendirme**



**KALETHERM ENDÜSTRİYEL FIRIN
VE DÖKÜM MALZEMELERİ SANAYİ TİCARET
LİMİTED ŞİRKETİ**

**İKİTELLİ OSB MAH. İSDÖK 2. BLOK SK. İSDÖK
SANAYİ 2. BLOK NO: 8 BAŞAKŞEHİR/ İSTANBUL
/TÜRKİYE**

**“Customer Satisfaction and Complaints Management System”
(ISO 10002:2018)**

It certifies that it is established and implemented, and the audit performed by BEL
it confirms that this management system meets the requirements of the following standard.

Certificate Number	: A1545166
Certificate Code	: KALETHERM ENDÜSTRİYEL
Certificate Issue Date	: 13.12.2023
Certificate Validity Date	: 13.12.2024
Certificate Period	: 1 YEAR

This certificate is valid for 1 year as long as the system is effectively maintained and surveillance audits are carried out on time.
Although BEL shows the necessary care and competence in the conduct of the audit, he / she accepts responsibility, including in most cases.
The ownership right of this document belongs to BEL and must be returned when requested.



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BELCERT ULUSLARARASI BELGELENDİRME ŞİRKETİ

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